

PPG QUESTIONNAIRE ANALYSIS

	Yes	No				Total
On-line Services	12	62				74
	16%	84%				
	1	2	3	4	5	
Ease of booking	12	10	21	15	16	74
	16%	14%	28%	20%	22%	
	On time	5-15	15-30	30-60	1 hour +	
Wait to be seen	10	21	25	18	0	74
	14%	28%	34%	24%	0%	
	1	2	3	4	5	
Rate Surgery	2	9	27	27	9	74
	3%	12%	36%	36%	12%	
	Leaflet	N/board	Email	Online	Text	
Receive Information	13	11	23	4	23	74
	18%	15%	31%	5%	31%	